

ADDRESS UNIT NO. 144 - 145, PANCHSHIL PLAZA,
NEAR DHARAM PALACE,
OPPOSITE GHANASINGH JEWELERS,
HUGHES ROAD, MUMBAI 400007
EMAIL INFO@REPPSFITNESS.COM
PHONE +91 90040 37452



GYM MEMBERSHIP WITH REPPS FITNESS

TERMS & CONDITIONS

In signing up and paying for membership, members agree to and are bound by the following Terms and Conditions of membership with Repps Fitness

- Signing up for the monthly, quarterly, semi-annual, annual gym membership or per session basis
 - You are required to e-mail or text message your intention to sign up for classes at least 24 hours in advance of your intended start date, and state your preferred days and times
 - We will confirm your booking subject to availability – if slots are not available at your preferred time(s), we will do our best to suggest alternatives
 - Your slot will be confirmed upon receipt of payment
 - Once confirmed, your dates and times will be fixed, please see cancellation and rescheduling policy below
- Payment
 - All payments are to be made via:
 - Bank transfer (NEFT/IMPS):
Repps Fitness (Current account)
Bank: HDFC Bank
Account Number: 50200024465495
IFSC: HDFC0000005
 - Google Pay: +91 9004037452
 - Cash
 - All payments are to be made in full and in advance
 - All payments are non-refundable and non-transferable
 - All payments should be received within 7 days of the agreed start date. If payment is not received within this period, Repps Fitness reserves the right to cancel your membership and release your slot.
- Trial classes
 - If you are signing up for the first time with Repps Fitness, your first session will be free of charge
 - Billing will begin from the second session onwards
- Cancellations, no-shows and rescheduling
 - If you wish to cancel your booking, please do so 12 hours or more in advance of class.
 - Repps Fitness will make every endeavor to reschedule to another class on the same day (subject to availability) or another day, but due to limited availability, we cannot guarantee this, and are under no obligation to do so
 - Re-schedules are limited to a maximum of four per month, or one per week

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- Re-schedules/make ups will only be scheduled within the term of your membership
- Cancellations made 12 hours or less in advance of class will not be rescheduled or refunded. This includes trial classes
 - No shows/cancelations at the beginning of the membership period will be counted towards the membership term or can be charged at the drop-in rate
- All communications for cancellation and rescheduling should be done in writing, via email or text message/ Whatsapp
- No refunds will be given for canceled classes or unused services
 - In the event that Repps Fitness cancels a class, all endeavors will be made to reschedule to a mutually convenient day and time
- No-shows will be treated as cancellations and will not be refunded or rescheduled. No-shows for trial classes will not be re-scheduled
- Bank and Public Holidays
 - The gym will be closed on the following days, and make up classes will not be given:
 - January 1, 2022 – New Year’s Day
 - January 26, 2022 – Republic Day
 - March 18, 2022 – Holi
 - April 15, 2022 – Good Friday
 - May 1, 2022 – Labour Day
 - August 15, 2022 – Independence Day
 - October 2, 2022 – Gandhi Jayanti
 - October 5, 2022 – Dussehra
 - October 24, 2022 – Diwali
 - December 25, 2022 – Christmas
- Class transfers/Freezes/Extensions
 - Members who have monthly Lockdown Live memberships can substitute an online class for an in-person class in the gym for an additional charge of INR 500 per session
 - Members are allowed to freeze their memberships as follows:
 - Monthly: 1 freeze allowed (up to 1 week)
 - Quarterly: 1 freeze allowed (up to 2 weeks total)
 - Semi-annual: 2 freezes allowed (up to 4 weeks total)
 - Annual: 4 freezes allowed (up to 6 weeks total)
 - If members need to freeze or extend their memberships for medical reasons, they will need to provide proof of the medical basis for extension/freezing
 - If the period of the freeze extends the limits set above, the excess time will be deducted from the existing membership and/or the new one
 - Extra freeze days do not roll over between memberships
- Pricing changes
 - Repps Fitness reserves the right to change its advertised pricing any time

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- Pricing changes will be communicated via e-mail and will be published on Repps Fitness' Web site. Please ensure that info@reppsfitness.com is in your address book so that you do not miss such communications
- New pricing will be applicable upon membership renewals
- Referral Discounts
 - Members are entitled to the following discounts on their next membership purchase when the refer a member who signs up with Repps Fitness:
 - 20% off on monthly, quarterly, or 10 individual class package
 - 10% off on annual and semi-annual membership
 - The maximum discount a member can avail at one time is 20%
- Responsibility and liability
 - Repps Fitness DOES NOT accept any liability for injury or death you may suffer while exercising with us
 - Exercise carries inherent risk; it is recommended that you consult a physician to confirm your eligibility to participate in such exercise activities
 - Members may, at their own cost and expense, obtain personal insurance for loss, injury or damage sustained from exercising
- Sanitation and COVID-19 protocols
 - In signing up for a membership with Repps Fitness, you agree to adhere to the COVID19 safety protocols defined by Repps Fitness. Failure to do so will result in termination of your membership.
 - Repps Fitness takes the safety of its members and clients seriously, and endeavors to take all precautions required by the state, and more, to make the gym safe for clients. However, we do not guarantee that transmission will not happen, and members exercise at their own risk.
- Force Majeure
 - Repps Fitness accepts no responsibility for and shall not be liable in respect of any loss or damage of alterations, delay or changes arising from unusual and unforeseeable circumstances beyond its control, such as war, or threat of war, riot, civil strife, epidemics/pandemics, industrial disputes including air traffic control disputes, terrorist activity, political unrest, change in government regulations, natural and nuclear disaster, floods, fire and adverse weather conditions, or technical problems of any kind
 - In the event that Gym services are suspended due to any or all of the factors mentioned above, refunds will not be provided, however:
 - Balance memberships will be retained from the date of closure up to a period of two months, OR
 - Balance membership can be used towards online training, until the balance is zero or operations can be resumed, whichever is first
 - After a period of two months, 50% of the balance membership will be retained for use towards the gym membership or online training